

Licensing and Certification Program

Nursing Home Residents' Rights

Right of Choice—Roommates and Furnishings

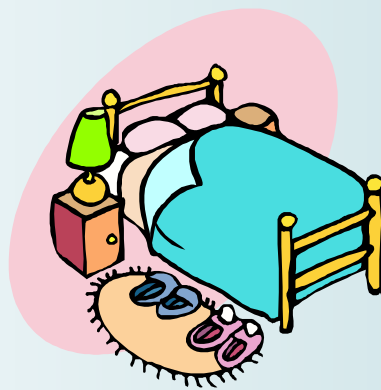
You have the right to make choices about your nursing home living arrangements.

For example:

- ▼ You must be notified if your nursing home plans to move you or change your roommates. The facility must provide a 30-day notice of room change.
- ▼ You have the right to refuse a room change if you are being moved because the payment source for your care changes. However, you may be responsible for any additional costs.

- ▼ You may use some of your personal belongings to decorate your room. Items such as a bedspread, pillow, blanket, small dresser, lamp, TV, pictures, or other personal items are acceptable when there is space for them in your room.

For more information about these rights, you may speak with the staff in your nursing home or contact the Department of Health Services, Licensing and Certification District Office, or the Ombudsman Program in your county. The telephone numbers for both agencies are posted in your nursing home.



Licensing and Certification District Offices:



Alameda	(866) 247-9100	Riverside	(888) 354-9203
Bakersfield	(866) 222-1903	Sacramento	(800) 554-0354
Chico	(800) 554-0350	San Bernardino	(800) 344-2896
Contra Costa	(800) 554-0352	San Diego North	(800) 824-0613
Daly City	(800) 554-0353	San Diego South	(866) 706-0759
Fresno	(800) 554-0351	San Jose	(800) 554-0348
Los Angeles	(800) 228-1019	Santa Rosa	(800) 554-0349
Orange	(800) 228-5234	Ventura	(800) 547-8267
Redwood Coast	(866) 784-0703		